



## Consumer Information

The reauthorization in August 2008 of the Higher Education Act requires colleges and universities to make information available to prospective and currently enrolled students. NETTTS is required to designate an employee or group of employees to assist enrolled or prospective students in obtaining all of the information specified below. For your convenience, listed below are the individuals at your campus who can provide you with copies of this information and address any specific questions you may have.

Please see the Registrar for additional information regarding:

- Privacy of Student Records – Family Educational Rights and Privacy Act
- Facilities and Services for Students with Disabilities
- Student Diversity
- Textbook Information
- Transfer of Credit Policies
- Accreditation and Licensure
- Copyright Policy
- Campus Security and Crime Statistics
- Emergency Procedures
- Student Achievement Rates
- Voter Information and Constitution Day
- Institutional Information on Licensure and Certification Programs
- Satisfactory Academic Policy
- Retention Rates
- Substance Abuse Policy
- Graduation/Completion Rates
- Important Information for Massachusetts Residents

Please see the Director of Career Services for additional information regarding:

- Career and Job Placement Services

Please see the Director of Financial Aid for additional information regarding:

- Net Price Calculator
- Refund Procedures for Withdrawal and Return of Title IV Policy
- Verification Policy